

# Zimbabwe - Bulawayo City Engineering department (CoB)



## Country

### **Engineering department of the City of Bulawayo (CoB)**

The City of Bulawayo is the second largest City in Zimbabwe with a nighttime population of 763,670 and an estimated daytime population of 1.2 million. The Water and Sanitation functions (part of Engineering Services Department) are responsible for the abstraction, purification and delivery of water to the consumer as well collection, treatment and disposal of wastewater. Due to drought induced raw water shortages the City imposed severe water rationing. The economic environment makes it hard to keep up water tariffs with inflation, USD shortages cause import problems and payment of water bills is challenging.

**Robson Manatsa**



## About VEI

Established in 2004 by Dutch water utilities, VEI has developed into an effective organization operating worldwide. VEI implements Water Operator Partnerships (WOPs) with dozens of water operators, aiming at sharing knowledge and skills to make the partner water operators stronger, financially sustainable and more (climate) resilient. VEI creates improved access to water and sanitation services, for approximately 350,000 people every year, mostly in low-income areas in Africa, Asia and Latin-America. Standing side by side as water operators, we strive to continuously increase our impact for people living in poverty, by systemically improving the maturity of working processes of our WOP partners, supported by peer-to-peer collaboration, training, technical assistance and smart investments.

VEI is a full subsidiary of Vitens N.V. and Evides Waterbedrijf N.V. and implements the international Corporate Social Responsibility policy on behalf of seven Dutch drinking water utilities:

- Vitens N.V.
- Evides Waterbedrijf N.V.
- WML
- Waterbedrijf Groningen
- Brabant Water
- WLN
- PWN

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